Company Policy

Quality Environmental and Safety Management System

To be a competitive and profitable company in a challenging market, it is required to reach and to maintain the leadership as regard to **the ability to supply high quality products respecting the natural environment, the health and the safety of the employee.** For this reason, Stilolinea S.r.l. adopted an integrated management system (applied to operations concerning the "**Design, production and merchandise of promotional ballpoint pens**"), according to the Standard International rules, to guarantee the mastery and the total control of its processes, which is capable to drive the Company through the constant improvement of its performances in order to be more and more competitive and appreciated. **STILOLINEA** S.r.l. does engage itself to respect the following principles:

- **CUSTOMER SATISFACTION WARRANTY:** Offering products of the best quality, using innovative design and materials alongside exceptional levels of service allows Stilolinea to establish and maintain strong relationships with customers.
- **CONTINUAL IMPROVEMENT:** Stilolinea promotes the implementation of the Continuous Improvement process as a fundamental part of the corporate strategy, ensured through the analysis of its processes, and based on the philosophy of "Risk Based Thinking", with the involvement of all interested parties, both external and internal.
- **PRODUCTS INNOVATION & EXCELLENCE:** Stilolinea selects its suppliers based on criteria of; fair competition, compliance with laws, alongside quality of goods and services.
- **COMPLIANCE WITH LAW & FAIR COMPETITION:** Stilolinea promotes integrity and fair competition among all parties in achieving fixed objectives and new goals,
- **SUSTAINABLE DEVELOPMENT:** Stilolinea supports protection of the environment, and invests in clean industrial technologies. Committed to encouraging the use of renewable energy to optimize resource efficiency, and supporting research into technologies that pose low environmental impact to continuously improve its goal of pollution reduction.
- **CHARITABLE DONATIONS, COMMUNITY SPONSORHIP & PARTNERSHIP:** A core value that Stilolinea act upon is responsible participation within the local community.
- **CHILDHOOD AND EQUAL OPPORTUNITIES:** Stilolinea guarantee not to engage in any form of child labor and strive to be fair and objective, respectful of equality and diversity with zero tolerance for any kind of discrimination.
- **DEVELOPMENT OF PEOPLE:** Stilolinea is a company of outstanding individuals who share a vision for success, entrepreneurship, imagination, passion and precision.
- **HEALTH & SAFETY OF WORKERS:** Stilolinea is committed to ensuring efficient health and safety measures; protecting mental and physical wellbeing of employees, ensuring safe working conditions and a healthy work life balance.

The Board

San Mauro Torinese (TO), 02/09/2022